Installation guide:

Bob Go shipping extension for Magento 2

bobgo

Smart shipping solution

The Bob Go shipping extension for Magento 2 integrates your online store with Bob Go's smart shipping solutions. Automate the process of generating shipping labels, receive quotes, and ship with multiple delivery partners while managing all operations from a single interface. Bob Go helps you streamline shipping, provides real-time customer tracking notifications, and easily manages shipping costs and delivery options.

Supported delivery partners include The Courier Guy, Internet Express, SkyNet, RAM, Fastway, Pargo, and Bob Box (Bob Group's own locker and counter pickup solution). Simplify your ecommerce shipping processes with Bob Go's efficient features.

Streamline your order processes

Easily integrate Bob Go with your Magento 2 stores, sync with your sales channels and automatically pull orders from your store. Use features like the address book and rule engine to customise your shipping processes to best suit your requirements. Bulk fulfilments, manifests and downloadable packing slips are also available for your convenience.

What the extension offers

Manage the shipping rates you charge your customers at checkout

Rates at checkout is a Bob Go service that allows account holders to set up shipping rates that will be charged to their buyers at checkout. These rates are configured based on certain criteria and can be set up for different service levels with other specific requirements. As an additional option, you can allow customers to select a collection locker or counter which will automatically be presented when a pickup location is available within their address radius.

How to install the extension

Follow these steps to install the Bob Go shipping extension on Magento 2.

Option 1: Install via Magento Marketplace

Install the [Bob Go shipping extension](#) from Magento Marketplace.

Option 2: Install via Composer

Note: *You must have Composer installed on your server for this option.*

1. Access your server:

> Use SSH to access the root of your Magento installation.

2. Install the extension:

> Execute the following command to install the Bob Go shipping extension via Composer:

```
composer require bobgo/bobgo-magento-extension
```

3. Enable the extension:

> After installing the extension, run the following commands to enable and configure it:

```
bin/magento module:enable BobGroup_BobGo
bin/magento cache:clean
bin/magento cache:flush
bin/magento setup:upgrade
bin/magento setup:di:compile
bin/magento setup:static-content:deploy
```

Option 3: Manual installation

1. Download the extension here.

2. Upload the extension:

> Unzip the extension files and upload them to your Magento root directory under **app/code/BobGo**.

> It should look like this:

> {Magento root}/app/code/BobGroup/BobGo/{zip file contents}

3. Enable the extension:

> Access your server via SSH and navigate to your Magento root directory.

> Run the following commands to enable the extension:

```
bin/magento cache:clean
bin/magento cache:flush
bin/magento setup:upgrade
bin/magento setup:di:compile
bin/magento setup:static-content:deploy
```

After installation

Integrate your Magento store with Bob Go

1. Log in to your Bob Go account, or visit [Bob Go](#) to create an account.

2. If you have not installed your Magento store on Bob Go yet, follow the instructions [here](#) to install the sales channel on Bob Go.

3. On Bob Go, go to **Rates at checkout > Settings > Installed channels** and enable your channel for rates at checkout.

4. Make sure you have service levels configured and enabled on Bob Go under **Rates at checkout > Service levels**.

Enable Bob Go rates at checkout on Magento

1. In the Magento admin portal, navigate to **Stores > Configuration > Sales > Delivery Methods**.

2. Go to the Bob Go delivery method and enable Bob Go rates at checkout.

3. Click **Save Config**.

3. A message at the top of the screen will confirm if you've successfully enabled rates at checkout.

Set up the suburb field for Bob Go rates at checkout (optional)

When the extension is installed and enabled, a new field will be created in **Store Information > Suburb**. This field will be used by Bob Go to accurately determine rates for your customers. Follow these instructions to enter a value for the suburb field:

1. In the Magento admin portal, navigate to **Stores > Configuration > General > General**.

2. Scroll to **Store Information > Suburb**.

3. Enter a suburb and click **Save Config**.